

HAVING YOUR SURGERY AT PRINCE OF WALES PRIVATE HOSPITAL

ADMISSION

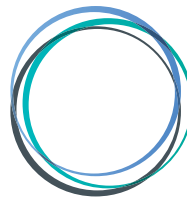
When Dr Won arranges admission to Prince of Wales Private Hospital, you will be given a paper admission form to be completed and returned to the hospital at least 48 hours prior to your admission. Alternatively, this form can be completed online on the following website;
<http://healthscope.eadmissions.com.au>

The staff of pre-admission clinic at Prince of Wales Private Hospital will contact you prior to your day of admission either by phone or they may request that you make a brief visit to the hospital at a mutually convenient time. They will let you know what time to arrive and what items to bring with you. They will be able to answer any questions or address any concerns that you may have about your stay. On arrival, please visit our main reception area located on Level 5.

Prince of Wales Private Hospital

Address: Barker St. Randwick NSW 2031
Tel: **02 9659 4000 (General inquiry)**
02 9650 4302 (Surgical booking inquiry)
Website: www.princeofwalesprivatehospital.com.au
Email: powprivate.bookings@healthscope.com.au

Before you go to operating theatre for your procedure, you will be admitted into Day Surgery Unit. When you wake up following your surgery, you may be transferred from Recovery to one of the specialty surgical wards within the hospital; alternatively you may return to Day Surgery Unit. On arrival to Day Surgery Unit, your family will be given contact details for the ward that you will be recovering in, so that they may contact them regarding your recovery status.



PATIENT FEES

There are 4 fee components to being a private patient in private hospital.

1. SURGEON'S FEES

You will be given a quote showing the anticipated surgeon's fee payable for your surgery. This quoted amount is required to be paid 7 days prior to your planned treatment. If you do not prepay your account your procedure may be cancelled. After surgery, a final itemised invoice containing the surgical item numbers will be sent to you. Every attempt is made to ensure the accuracy of the quoted amount, but changes are sometimes unavoidable. If you are owed money as a result of a necessary adjustment we will endeavor to refund that money to you either by bank deposit or cheque as soon as the adjustments are recorded. After you have received your final invoice you can lodge your claim with your health fund and / or Medicare. Your claim cannot be processed until after the treatment has been performed.

2. ANAESTHETIC FEES

Dr Won works with a pre-selected group of anaesthetists. Your Anaesthetist will depend on which date you are booked into hospital. Prepayment may be required, but it depends on the individual Anaesthetist. Please expect a phone call from your anaesthetist prior to your surgery to discuss matters regarding anaesthetic and the quote for their fees.

3. HOSPITAL / THEATRE FEES

A. If you have private health fund with hospital cover, the hospital will lodge a claim on your behalf. Prince of Wales Private Hospital is recognised by all major private health funds that will reimburse treatment costs depending on your level of coverage. Should your insurance include an excess or co-payment this must be paid on admission. Please contact your health fund to check your level of cover prior to admission. Prince of Wales Private Hospital can provide you with an estimate of hospital charges and outline the level of cover by your fund and any out-of-pocket expenses you may incur. Prior approval is sought for compensable patients (i.e. Workcover. MAIB or DVA).

B. If you do not have private health insurance please contact the hospital prior to your admission to obtain an estimate of the cost of your stay. Hospital requires your account to be paid in full on admission. You can contact Prince of Wales Private Hospital Estimation on;

Tel: 02 9650 4301

Fax: 02 9650 4580

Email: powprivate.estimations@healthscope.com.au

Please have the following information with your inquiry;

- Your doctor's name – Dr HaRyun Won
- The operation you are having, including their MBS Number (Medicare Benefit Scheme Number) of the procedure you are having. This number(s) can be found on the quote for the surgery provided by Dr Won's staff
- The number of days of anticipated hospital stay

4. PATHOLOGY/ LABORATORY TESTS

Pharmacy, radiology and pathology are provided through third party providers and billing is separate to the hospital billing. An account will be sent to you after your surgery. Pathology charges depend on the type and quantity of specimens sent to the laboratory, and the type of analysis required. We cannot provide you with a quote for pathology services, but you could anticipate receiving a bill anywhere between \$100 and \$500. Medicare and health fund rebates will apply, depending on your level of cover.