

HAVING YOUR SURGERY AT ROYAL HOSPITAL FOR WOMEN

ADMISSION

When Dr Won arranges admission to Royal Hospital for Women, you will be given an admission form to be completed and returned to the hospital. Once the booking form has been received by the hospital, you will receive a confirmation letter. If you do not receive the letter, please phone **Admission on 9283 6060**. Hospital will also send you a gynaecological information pack with the letter.

You may be required to attend the Pre-admission Clinic for pre-operative assessment. If this is the case the hospital Booking Clerk will contact you to inform you of your scheduled appointment. This appointment may take approximately three hours, as the process is very thorough. Hospital clinic staff can make a full assessment of your needs, investigate any potential concerns, provide you with information about your procedure and answer any questions you may have.

If you are having a day surgery procedure, a nursing staff from hospital will contact you before your admission, who will confirm your admission time, the procedure you will be having and discuss pre-procedure and post-procedure requirements. On arrival please check in at the Admissions Desk, located on ground floor (also known as Level 0), in the main entrance.

Royal Hospital for Women

Address: Barker St. Randwick NSW 2031
Tel: **02 9382 6111**
Website: <http://www.seslhd.health.nsw.gov.au/rhw/>
Patient info guide: www.seslhd.health.nsw.gov.au/rhw/Documents/RHWpatientinfoguidenew.pdf

Before you go to operating theatre for your procedure, you will be admitted into Day Surgery Unit. When you wake up following your surgery, you may be transferred from Recovery to Macquarie ward (Gynaecology ward on level 2); alternatively you may return to Day Surgery Unit. On your arrival to Day Surgery Unit, your family will be given contact details for the ward that you will be recovering in, so that they may contact them regarding your recovery status.

Visiting hours of Macquarie Ward is 10am to 8pm.

PATIENT FEES

There are 3 fee components to being a private patient in a public hospital.

1. SURGEON'S FEES

You will be given a quote showing the anticipated surgeon's fee payable for your surgery. This quoted amount is required 7 days prior to your planned treatment. If you do not prepay your account your procedure may be cancelled. After surgery, a final itemised invoice containing the surgical item numbers will be sent to you. Every attempt is made to ensure the accuracy of the quoted amount, but changes are sometimes unavoidable. If you are owed money as a result of a necessary adjustment we will endeavor to refund that money to you either by bank deposit or cheque as soon as the adjustments are recorded. After you have received your final invoice you can lodge your claim with your health fund and / or Medicare. Your claim cannot be processed until after the treatment has been performed.

2. ANAESTHETIC FEES

Your Anaesthetist will depend on which date you are booked into hospital. Prepayment may be required, but it depends on the individual Anaesthetist. Please contact the [Department of Anaesthesia at Royal Hospital for Women on 9382-6130](#) to obtain a quote.

3. HOSPITAL / THEATRE FEES

Insured patients: The hospital will lodge a claim with your health fund on your behalf. Should your insurance include an excess/co-payment this must be paid on admission. Patients should contact their health fund prior to admission to check their level of cover.

Uninsured patients / patients not covered by insurance: The full estimated payment must be made on admission.

Medicare ineligible patients: the full estimated payment must be made on admission.

Reciprocal Medicare patients (overseas patients): you are covered only for immediately necessary (i.e. emergency) care. If you are booking in as a private patient under non-emergency circumstances you will be charged the Medicare Ineligible fee as per Department of Health policy. This is payable in full on admission.

In addition, you may also be billed for any blood test, ultrasound or x-ray performed while an inpatient in this hospital.

Please contact the **Royal Hospital for Women Revenue Liaison Officer on 9382 6060** for more information about the anticipated cost of your stay. Please have the following information with your inquiry:

- Your doctor's name – Dr HaRyun Won
- The operation you are having, including their MBS Number (Medicare Benefit Scheme Number) of the procedure you are having. This number(s) can be found on the quote for the surgery provided by Dr Won's staff
- The number of days of anticipated hospital stay

NB: the Royal Hospital for Women does not charge Theatre fees.